



Canterbury Farm: 140 Bennett Pond Rd Canterbury, CT  
Monday-Friday 8:30am-4:00pm  
Preston Farm: 99 Rout 2A Preston , CT Monday-Friday  
8:30am-4:00pm  
Phone: 860-334-3957 email: hartsgreenhouse@gmail.com

## 2024 Freight

### Zone 1: Connecticut (Excluding Fairfield County) & Rhode Island

#### PEAK SPRING SEASON (4/15/2024-6/7/2024)

\$2500- \$3999 = 5% freight per stop.

\$4000- \$7999= 4% freight per stop

\$8000 and over= \$200 Flat Freight per stop

#### EARLY SPRING (3/4/2024-4/15/2024),

#### SUMMER & FALL (6/10/2024-10/11/2024)

\$1250- \$1999 = 5% freight per stop.

\$2000- \$3999= 4% freight per stop

\$4000 and over= \$200 Flat Freight per stop

### Zone 2: Massachusetts

#### PEAK SPRING SEASON (4/15/2024-6/7/2024)

\$3000- \$4999 = 6% freight per stop

\$5000- \$7999 = 5% Freight per stop

\$8000 and over = \$250 Flat Freight per stop

#### EARLY SPRING (3/4/2024-4/15/2024),

#### SUMMER & FALL (6/10/2024-10/11/2024)

\$1500- \$2499 = 6% freight per stop

\$2500- \$3999 = 5% Freight per stop

\$4000 and over = \$250 Flat Freight per stop

### Zone 3: New Hampshire, Fairfield County, Eastern New York

#### PEAK SPRING SEASON (4/15/2024-6/7/2024)

\$3000- \$7999 = 7% freight per stop

\$8000 and over = \$300 Flat Freight per stop

#### EARLY SPRING (3/4/2024-4/15/2024),

#### SUMMER & FALL (6/10/2024-10/11/2024)

\$1500- \$3999 = 7% freight per stop

\$4000 and over = \$300 Flat Freight per stop

## Important Customer Guidelines

1. We do not hold plant material in wholesale areas. Customers who wish to have specific plants are encouraged to purchase it when it is available. We do not accept Pre-book orders.
2. All plant material is sold on a first come first serve basis from week to week. Customers are encouraged to use the weekly availability for the best selection of plants. Availability is emailed out weekly in season. To receive weekly availability please complete our wholesale contact form.
3. We ask that you order off our current week's availability. Please do not use an out-of-date list. We are happy to send you the most current list.
4. We reserve the right to make substitutions for material that is unavailable at the time the order is pulled with or without notice. If you do not want substitutions, you may check the 'no substitutions' box on our availability form.
5. Orders for delivery must meet delivery minimum. Orders that do not meet minimum are subject to truck space and routes. Delivery prices are added to all orders. Please see our updated freight chart for your new rate. Freight is assessed at the time of delivery.
6. We make every effort to accommodate special delivery requests; however, during the peak shipping season specific delivery days may not be possible due to truck routing. We thank you in advance for your understanding.
7. For guaranteed delivery the same week, orders should be placed no later than 12pm Monday. Orders placed later in the week are subject to truck availability.
8. We will leave carts at the time of delivery. Although we will be leaving carts, we ask that you still make every effort to get them unloaded in a timely fashion, as we may pick up the empty ones before your next scheduled delivery.
9. Carts are not to be used for displaying or merchandising plants from. Hart's Greenhouse is not responsible for damage done by carts if they are misused. Carts that are lost or damaged will be charged to the customer at a price of \$400.00 each.
10. Please have at least one staff member available at the time of delivery to oversee where carts will be dropped and look for damaged or missing material so that we can process paperwork in a timely fashion.
11. If material is missing or unacceptable at the time of delivery, it is the responsibility of the customer to accurately mark the paperwork and sign for the delivery. Paperwork that is not accurately and legibly marked may not be eligible for credit.
12. Although every effort is made to supply you with the highest quality plants, if at any time you are not satisfied with delivered material please let us know within 24 hours to request a credit. Due to the perishable nature of the plants, we are unable to give credit beyond 3 days after delivery. Pictures may be required before a credit is given.